



# DEALING WITH DIFFICULT PEOPLE

## COMG 1045

Are “difficult” people making your workday – or personal life – difficult? Do you know a whiner, a yes-person, a tank, a grenade, a martyr, or a sniper?

Dealing with Difficult People can help you better understand the motivations and behaviors of those around you. This class can help you to cope better with difficult behaviors and create more positive, effective relationships so you can reach your goals.

After participating in this interactive and revealing workshop, you will be able to:

- Identify the 10 most common difficult behaviors.
- Understand which behaviors you find more “difficult” to deal with and why.
- Deal more effectively with each of the difficult behavior types.
- Understand better how people think, what motivates some people, and why they act the way they do.
- Use your communication skills to help turn conflict into cooperation.

## Course Schedule

For dates and registration information visit [www.templejc.edu/bce](http://www.templejc.edu/bce)

## Course Cost

Tuition: \$165

## Ways to Register

Register online:

[www.templejc.edu/bce](http://www.templejc.edu/bce)

OR

Complete the registration form and submit it via email, fax, or in person.

Email: [bce@templejc.edu](mailto:bce@templejc.edu)

Fax: 254-298-8317

In-person: Room 209, Berry Hall, Temple College



[www.templejc.edu](http://www.templejc.edu)

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