

TECHNOLOGY TIPS

Monthly Newsletter

NEWS & FEATURES

Did You Know?

PAGE 1

Microsoft App Portal

PAGE 2

**Having password problems?
Need help logging in? Stop by
in person, email
helpdesk@templejc.edu,
or call
254-298-8450**

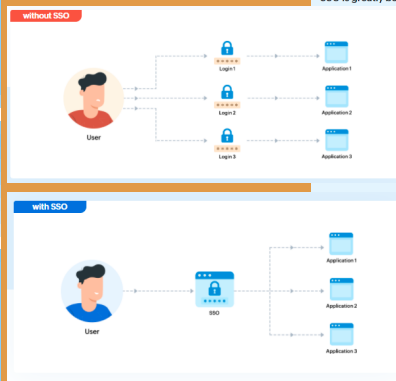
Did You Know!!!

**Temple College is moving towards
Single Sign On (SSO) and
Multi-Factor Authentication (MFA)?**

Coming Fall 2021

Benefits of SSO

SSO is greatly beneficial to both users and IT administrators



Reduces bad password management habits

When users do not have to remember multiple passwords, they are less likely to create weak passwords for easy remembrance. They are also less likely to write down passwords or spend significant time scouring through their list of passwords to access different applications.

Reduces password fatigue

Users do not have to remember multiple credentials to access different websites, applications, and resources. One set of credentials is all they need to remember.

Improves security

SSO solutions with features like multi-factor authentication (MFA) can provide additional layers of security and ensure that the users accessing resources are who they claim to be. The addition of a strong password policy will further strengthen security.

Reduces user dependency on IT admins

Having to use only one set of credentials to access a host of applications makes it less likely for employees to frequently knock on the doors of IT administrators to reset their forgotten passwords. Users also won't have to wait for IT administrators to act on their requests.

Smaller workload for administrators

Various surveys show that a significant number of calls received by IT administrators are related to forgotten passwords. Thanks to SSO, IT admins can focus on more important tasks instead of dealing with the frequent password reset tickets raised by employees.

Benefits of multi-factor authentication



Seamless login experience

Ensure a seamless login experience for users irrespective of the platform they use.



Ensure compliance

Meet NIST SP 800-63B, NYCCR, FFIEC, GDPR, PCI DSS, Secure both local and remote login attempts to and HIPAA compliance mandates.



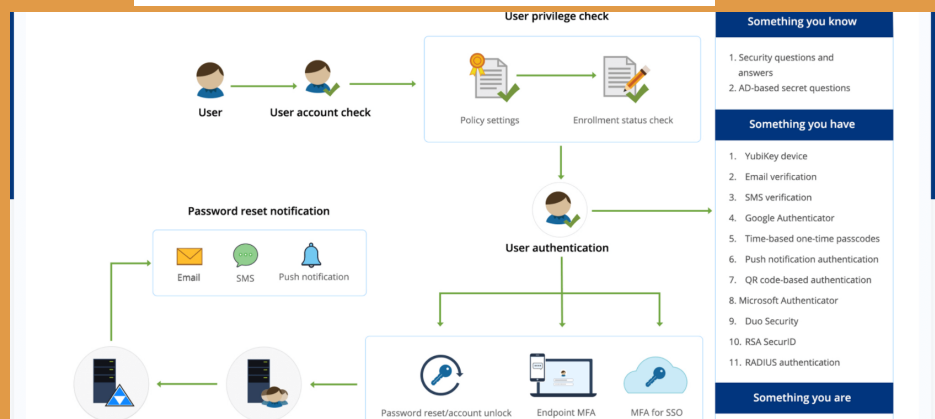
Prevent sophisticated cyberattacks

Get a leg up on the challenges caused by weak user passwords, password reuse, and credential-based attacks.



Secure remote logon attempts

Windows, macOS, and Linux machines.



Help Desk Email Address: helpdesk@templejc.edu

Help Desk Phone Number:

254-298-8450

TECHNOLOGY TIPS

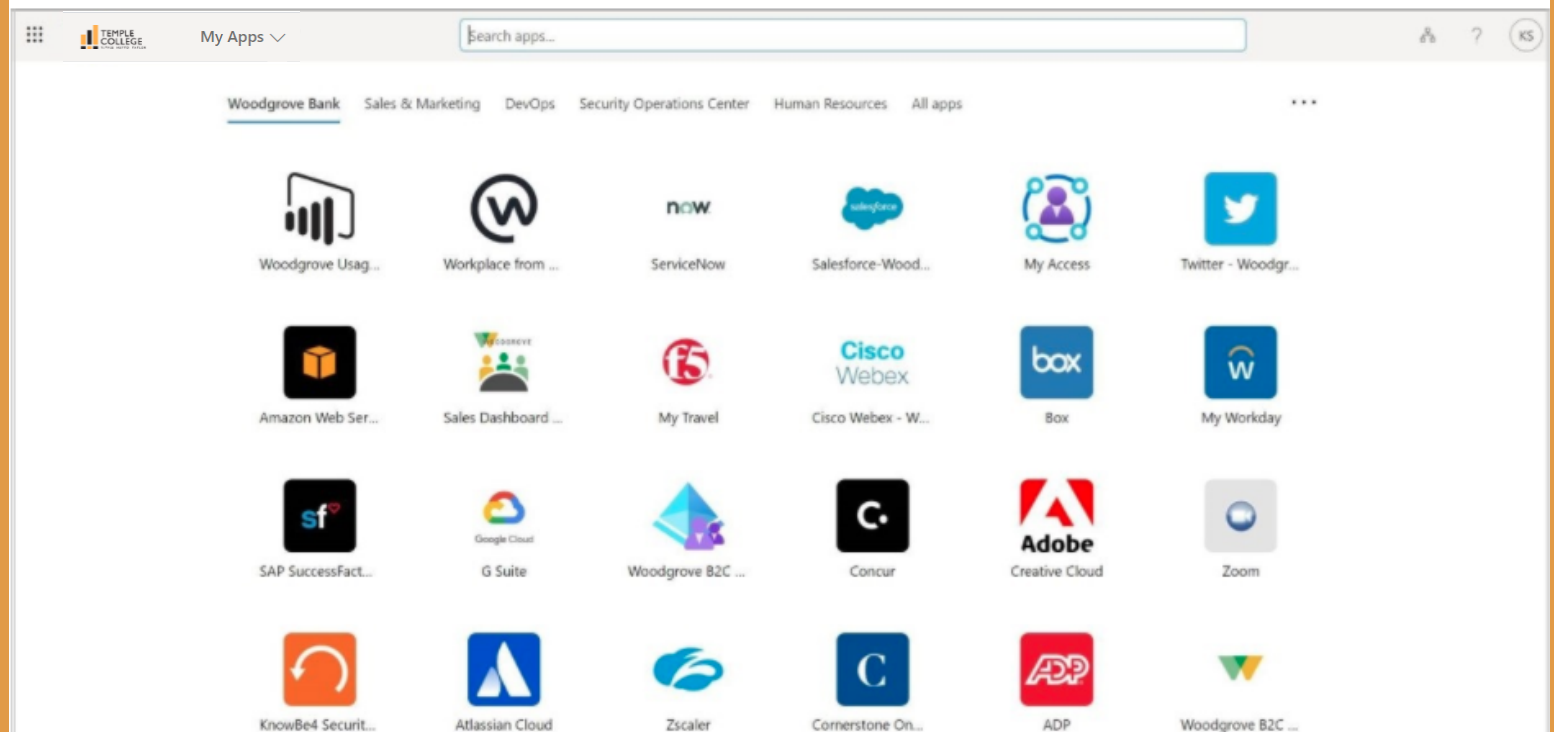
Monthly Newsletter

Microsoft App Portal

You can get to the **My Apps** portal from any of the following web browser. Microsoft recommends that you use the most up-to-date browser that's compatible with your operating system.

- Microsoft Edge (latest version, desktop and mobile)
- Safari (latest version, Mac and iOS)
- Chrome (latest version, desktop and mobile)
- Firefox (latest version)

You can access and use the My Apps portal on your computer, or from the mobile version of the Edge browser on an iOS or Android mobile device.



<https://myapplications.microsoft.com/>

Help Desk Email Address: helpdesk@templejc.edu

Help Desk Phone Number:

254-298-8450