Technology Resources provided by Temple College ITS Helpdesk

**TIPS TO ENSURE CONFIDENTIALITY:**

- DO NOT share your username or password.
- LOG OUT of TConnect, 365 E-mail, etc., by clicking Log Out at the top or bottom of the screen.
- CLOSE the browser window, after logging out of that page.
- LOG OUT of your Network Log in before leaving class and labs.

**Notice:**
You are responsible for preventing unauthorized access to your confidential information.

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Need Assistance?
For computer-related questions call the IT Helpdesk at 254-298-8450
e-mail: helpdesk@templejc.edu

For Admission & Records call 254-298-8300

For Financial Aid call 254-298-8321

For Advising call 254-298-8331

For Student Accounts call 254-298-8605

For all other questions call TC Information Desk 254-298-8282

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**Where do I find TC systems?**

From www.templejc.edu click on the word Connect in the upper left-hand corner, next to the black house. A drop-down menu will appear. Click on the system you want to view/log in to.

* Catalog
* Email
* D2L
* TConnect
* Leopard Alert
* Payments & Refunds (TouchNet)
* Library
* Bookstore
* Helpdesk

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Temple College does not discriminate on the basis of gender, disability, race, color, age, religion, national origin or veteran status.

**Updated 08/2016**
Computer labs are located on campus at Watson Technical Center & Hubert M. Dawson Library.

To log in to one of these labs you will need to use your Network Log In Username format for ALL TC systems is the same format, the only change is the password format on each system.

**TC Systems Username format is:**
lastname+first initial+last 3 numbers of your student ID number  
EX: jonesj123

**Network Log In Password Format**
Uppercase T+lowercase c+date of birth in 8-digit format  
EX: Tc07271994

**365 E-mail Password Format**
Uppercase T+lowercase c+date of birth in 8-digit format  
EX: Tc07271994

**Library Database Password Format**
Uppercase T+lowercase c+date of birth in 8-digit format  
EX: Tc07271994

*If you are using a computer off campus, you will have to log into each database each time you select one.

**TConnect Password Format**
Date of birth in 6-digit format  
EX: 072794

The first time you log in to TConnect you will get a notification that your password has expired. Create your new password using the format of 6 to 9 characters in length, using only letters and numbers. The password can not be your name or username. *If you are resetting your password as a former student, you cannot use a password you have used before.

**Desire 2 Learn Password Format**
Password is the same as username. The first time you log in you will be asked to create a new password. Create your new password in the format of 8 to 15 characters in length, using only letters and numbers.

**FAQ**

Do uppercase/lowercase matter? Yes. Always use lowercase letters when typing in your username.

I can’t get into my student e-mail. First, call Helpdesk to verify your account has been created. Secondly, type in your full e-mail address.  
Ex: jonesj123@stu.templejc.edu

**What do these systems do?**

**365 E-mail**
Until your e-mail account is created, all information between student and Temple College will go directly to your personal e-mail on file with Admissions & Records. Once you are registered for a course and payment has been received, an 365 E-mail account will be created for you within 5 business days. You will receive an e-mail from the IT Department informing you that your account has been created. This will now become the primary e-mail for all your Temple College information. Check it daily for important information from Instructors and Staff.

**TConnect**
Provides access to your student records such as grades, transcripts, financial aid awards, testing summaries and the ability to register for classes as well as drop classes.

**D2L**
This is the online learning system for Temple College courses.

**Library Database Resources**
Provides students free access to over 50 online databases and 70,000 electronic books for research papers.