AGENDA ITEM 6-a

Reports: Faculty Council

Staff Recommendation: No Action Required

There was no report of activities for the Temple College Faculty Council,
MEMORANDUM
Vice President of Educational Services

To: Dr. Glenda O. Barron
From: Dr. Mark A. Smith
Subject: October 2014 Educational Services Report

The Board presentation will be “Leopard Community Outreach” presented by Ms. Misty Reid. Outlined below are the reports from the educational services centers/departments.

COMMUNITY INITIATIVES AND SPECIAL PROGRAMS

Leopard Dreams
This month’s Leopard Dreams newsletter contains information about the Texas Success Center and an excerpt from a report from the Kresge Foundation on Success Centers. The publication, Joining Forces: How Students Success Centers Are Accelerating Statewide Community College Improvement Efforts is available from the Jobs for the Future website (www.jff.org) under publications and tools. There are many publications on the site and this one is found on the third page.

Also, in the newsletter is an interesting demographic report on community college students from the Community College Research Center, Teachers college, Columbia University. The data points give renewed urgency to the role of community colleges in local, state, and national economies.

Career and Technology
The Temple College Career and Technology (CTE) Programs are currently working on the successful outcomes follow-up for 2013 graduates. The departments have an opportunity to report students not found through the state’s automated process. For career and technology programs, successful outcomes are defined as graduates working in the fourth quarter after graduation or continuing in higher education. The state standard for CTE programs is an average of 85% over a three year period.

ACADEMIC OUTREACH & EXTENDED PROGRAMS

E-Learning
Mr. Brian St. Amour, eLearning Director, reports that contract renewals have been completed for the Smarthinking online tutoring software, Tegrity lecture capture software, and Respondus secure testing software systems. The Desire2Learn (D2L) learning management system contract renewal is scheduled for early October. Brian is also in the process of performing the deactivation of SU2014 D2L course shells. The spring 2015 Semester release of D2L course shells is scheduled for mid to late October. Fall Semester 2nd 8-Week eLearning Student Orientation Sessions have been scheduled and communicated to students & faculty.
Mr. St. Amour will be attending the Texas Distance Learning Association (TXDLA) Fall Leadership Conference October 26 - 28. Brian has been asked to participate on the Public Policy, Membership, and Conference Planning core teams. The Central Region TXDLA Meeting is scheduled for October 17 and will be coordinated by TC eLearning staff.

An eLearning Advisory Committee (eLAC) meeting will be scheduled in November.

Ms. Christa Quigley, Associate Director for eLearning has processed all fall variable VCT (Virtual College of Texas) course requests for the semester. She is continuing to develop process enhancements which will be put in place for future semesters. The new process will require students to use an electronic petition process. Christa is also performing a review of all documentation and the TC-VCT web site. Enhancements will be made to both hardcopy and web information along with updates to the current Computer Resources Pamphlet.

**Cameron Education Center (CEC)**

Mr. Johnnie Demsky, Office Manager, for Cameron Education Center operations, has been busy overseeing the students enrolled in Temple College courses at the CEC. He has also been working on making minor repairs and doing/coordinating needed maintenance for the facility.

**East Williamson County Higher Education Center (EWCHEC)**

Ms. Kim Townsend, Office Manager, EWCHEC Taylor, reported that she had Temple College Physical Plant staff assist in performing routine maintenance procedures at the Center.

Legacy ECHS staff held the Legacy ECHS Senior Information meeting at EWCHEC Taylor.

**Texas Bioscience Institute (TBI)**

Ms. Leila Diaz, the Assistant Dean of Admissions at the Texas A&M Health Science Center, will be speaking at the Texas Bioscience Institute on Friday, October 10, at 10:30 a.m. and at 12:30 p.m. Her lecture will focus primarily on the process of admissions to Medical School, including tips and tricks for students interested in applying. Leila is the co-author of a new workbook for students interested in medical school, "Guide to Becoming a Physician," and she is heavily involved in the admissions process for the College of Medicine in recruiting, advising, screening, interviewing, and selecting applicants.

The TBI annual Fall Counselor's Meeting was held on September 23 and was a great success. Representatives from our partnering high schools were able to attend. Counselors were updated by Ms. Kristen Griffith, TBI Coordinator and Middle College Advisor, about upcoming changes, including new testing requirements (TSI Assessment) and changes coming from House Bill 5 and or other legislation from the 83rd Legislative Session.
STUDENT & ENROLLMENT SERVICES (SES)

General Information

EWCHEC-Hutto

One hundred seventy-six students were served for financial aid, admissions applications, evaluations, advising, registration, add and drop, cashier functions, and/or general questions. Some of these students were seen on more than one occasion in the month of September.

EWCHEC-Taylor

No report

Admissions and Records – August report

<table>
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<tr>
<th>Applications Entered into Datatel</th>
<th>359</th>
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<tbody>
<tr>
<td>Transcripts Entered into Datatel</td>
<td>2,949</td>
</tr>
<tr>
<td>Transcripts Requested (Learner requested)</td>
<td>663 w/dup 861</td>
</tr>
<tr>
<td>Transcripts Equated</td>
<td>1,003</td>
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</table>

Advising

The Advising center is currently registering students for 2nd 8 week classes.

Financial Aid Board Report

Students Assisted September 2014

| Students seen at the Financial Aid front counter | 1,758 |

2014 – 2015 Satisfactory Academic Progress Appeals

<table>
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<th>Financial Aid SAP Appeals</th>
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<tr>
<td>Appeals Received</td>
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<tr>
<td>Denied</td>
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</table>

The fall 2014 initial financial aid disbursement was done on Friday, September 26, 2014, with a total $6.3 million being disbursed.

Recruitment

On September 10, 2014 Ms. Misty Reid, Coordinator of Recruitment Programs attended Fort Hood’s Military Career and Development Day for the soldiers and spouses. The event was
held on Fort Hood at the Education Center building. Surgical Technology, Business and Continuing Education department, EMS, and the SubSea Robotics program also attended the event representing Temple College. The event was a success and we were able to talk with several soldiers about Temple College and the programs Temple College has to offer.

On September 15, 2014 Ms. Reid attended a TACRAO college fair in Fort Worth. This college fair is one of the largest TACRAO college fairs in north Texas with numerous north Texas school districts participating in this event. Ms. Reid was able to speak with many students about Temple College and the programs Temple College offers.

On September 16, 2014 Ms. Reid attended a TACRAO college fair in Irving. This is another large TACRAO college fair. Several hundred students attended this event as well and were able to speak to Ms. Reid about Temple College.

On September 22, 2014 Ms. Christy Hortenstine, Coordinator of Student and Enrollment Services EWCHEC-Taylor campus visited the Main Street Intermediate School in Taylor and spoke to students about Temple College programs.

On September 22, 2014 Ms. Erica Fennewald, Coordinator of Student and Enrollment Services at EWCHEC-Hutto attended the Round Rock Independent School District college fair.

On September 23, 2014 Ms. Fennewald attended college fairs all day at Marble Falls High School, East View High School, and Leander High School.

On September 23, 2014 Ms. Reid attended a TACRAO Heart of Texas college fair at the Ferrell Center on the Baylor campus. Several surrounding school districts participated in this event. Ms. Reid was able to speak with many potential students about Temple College programs.


On September 25, 2014 Ms. Fennewald attended college fairs at Hutto High School and Pflugerville High School.

On September 25, 2014 Ms. Hortenstine attended the Taylor ISD College Fair. School districts from Taylor, Thrall, Thorndale, Granger, Bartlett, Lexington, and Legacy participated in this event.

On September 25, 2014 Ms. Reid attended the Mid Tex college fair at the Bell County Expo Center. Schools districts from Belton, Temple, Academy, Rogers, Salado, and Troy attended this event. Criminal Justice department, Computer Information Systems, Workforce and the Texas Bioscience Institute, and the Student Life department also attended this event representing Temple College. We were able to speak to hundreds of high school students at this event about the programs Temple College offers.

On September 26, 2014 Ms. Fennewald attended a college fair at Manor High School.
On September 29, 2014 Texas A&M University-Central Texas held a “Transfer Event” in the Arnold Student Union building on the main campus from 10:00-2:00. Faculty and staff from Texas A&M University-Central Texas were at the event to assist Temple College students who would like to transfer to Texas A&M University-Central Texas for their bachelor’s degree. The application fee for Texas A&M University-Central Texas was waived for the students at this event.

On October 9, 2014 Ms. Reid will attend the Fort Hood high school college fair. Ms. Reid will have a table set up with degree and program information about Temple College and will be on hand to speak to the high school students about Temple College and everything we have to offer.

On October 14, 2014 Ms. Reid will visit Salado High School and speak to the senior class about the importance of going to college and inform the seniors about the degrees and programs Temple College has to offer. Ms. Reid will also assist the seniors in filling out an Apply Texas application for Temple College so when they graduate they will have an application on file at Temple College.

**Retention**

Mr. Adrian Sora, Director of Retention has processed 349 cases through Retention Alert for fall 2014. Many of the cases are attendance and performance issues. To date 41 instructors have initiated RA cases.

Deadline for the first mandatory meeting was on September 23, 2014. Deadline for 2nd meeting is October 30, 2014.

New Student Orientation for the 2nd 8 weeks semester will be held on October 16, 2014. at 6:00PM.

**Student Accommodations**

No report

**Student Life Events for the month of July**

No report

**Testing**

Ms. Stephanie Perkins, Director of Testing, reports that overall in the month of September 328 students have tested at the main campus Testing Center and 118 students have tested at the EWCHEC Hutto Testing Center. Tests administered include classroom exams, proctored exams for other colleges/universities, ACCUPLACER, THEA, GED, TEAS V, HESI A2, and the TSI Assessment.

The testing centers have begun testing for the HESI A2 in September and are looking for numbers to increase in October and November for this testing. Angie Ybarra, Testing Coordinator, will be accompanying other staff members during College Connection visits to
talk with students about the importance of the TSI Assessment and what to expect. We hope that this outreach will better educate our future students on the placement test.

Ms. Perkins attended the National College Testing Association (NCTA) annual conference in early September. NCTA is a group of testing officials from all over the United States and Canada. This was a great opportunity for professional development since testing practices are always changing.

Veteran's Affairs
No report

BUSINESS & CONTINUING EDUCATION (BCE)
Marketing and Planning meetings:

- Temple Parks and Leisure (TP&L) - We are meeting to cross market our programs in each other's printed materials. TP&L has begun to offer “teasers” for some of our courses. They introduce a subject (such as Adobe Photoshop) with a one hour session through and then advertise our upcoming Temple College BCE eight hour training workshop as the completion course.
- Workforce Solutions and Bell Co Human Services – BCE personnel have been invited to join their monthly planning meetings for preparation and review of “Events & Workshops Calendar” related to job hunting skills such as resume writing, background checks, managing money, basic computer skills, and navigating “Work in Texas.” It will allow the BCE team to have monthly interactions with Workforce Solutions for increased partnership opportunities.
- Chamber of Commerce and Economic Development – We discuss new and existing business needs, and ways we can partner with the Taylor, Belton, and Temple EDC’s to provide timely, relevant training, especially in the areas of demand occupations. The EDC’s sometimes use “business retention funds” to decrease the cost of courses to their respective clients. The EDC and the business share the cost.

Current courses being taught:

- SubSea Robotics
- Certified Nurse Aide
- EKG
- Pharmacy Technician
- Service Excellence
- HR Management Academy
- Dietary Management Program

Skills assessments with Belton ISD for training in Word and Excel

Recent Accomplishments related to demand occupations:
• “Workplace Issues 101” for Belton and Temple EDCs’ clients on September 25 for 45 attendees. Planning for additional EDC sponsored-training as part of their business retention efforts.
• “Creating a Culture of Customer Service” presentation scheduled for Taylor Chamber on October 20.
• PayTrain Fundamentals on October 4, addressing demand occupation needs in payroll, bookkeeping, and accounting.

Participated in Panda Temple Power Commissioning Ceremony: dedication, luncheon and tour of new Panda Energy facility, interacting with leaders in Central Texas, current and potential partners and clients.
Student Success Centers

There’s an emerging trend in the national college completion movement. A group of small but powerful Student Success Centers is creating statewide impact in states traditionally devoid of a strong centralized tradition of community college governance. Growing directly out of a decade of hard work to dramatically boost student completion rates in the community college, Student Success Centers organize a state’s community colleges around common action to accelerate their efforts to improve student persistence and completion.

Student Success Centers have been created in five states to date: Arkansas, Michigan, New Jersey, Ohio, and Texas. Colleges in these states felt they could benefit from: more coordination and collaboration across the colleges; common data definitions that would provide comparable information; shared professional development venues; and the time and space to think, exchange, and discuss strategy and execution. In essence, the Centers were developed to “connect the dots” between the many initiatives underway in their states.

excerpted from Joining Forces: How Students Success Centers Are Accelerating Statewide Community College Improvement Efforts a Kresge Foundation publication by Lara K. Couturier

You can find this and other reports at http://www.jff.org/publications

Did You Know?

From the Community College Research Center’s FAQs

An analysis of Education Longitudinal Study (ELS: 2002-06) data shows that 44 percent of low-income students (those with family incomes of less than $25,000 per year) attend community colleges as their first college after high school. In contrast, only 15 percent of high-income students enroll in community colleges initially. Similarly, 38 percent of students whose parents did not graduate from college choose community colleges as their first institution, compared with 20 percent of students whose parents graduated from college.

The same analysis found that 50 percent of Hispanic students start at a community college, along with 31 percent of African American students. In comparison, 28 percent of White students begin at community colleges.

According to a nationally representative survey of first-time college students in 2003–04, among first-time college students with family incomes of $32,000 or lower, 57 percent started at a two-year or less-than-two-year college rather than at a four-year institution (Berkner & Choy, 2008).

Source: http://ccrc.tc.columbia.edu
Texas Success Center

Affiliated with the Texas Association of Community Colleges (TACC), The Texas Success Center (TSC) benefits from the capacity of TACC to plan and deliver services to its member colleges. To achieve success in its mission, TSC will develop and implement a plan to align success initiatives, accelerate the learning and adoption of proven or evidence-based initiatives, and advocate for policies that support the success agenda in the legislature and relevant state agencies.

TSC recently hosted the Pathways to Progress Institute in Dallas on September 21-23, 2014. The institute was attended by teams of five from community colleges in Texas and Arkansas. The participants heard from national leaders in student success and completion initiatives including Uri Treisman from the University of Texas Dana Center and Davis Jenkins from the Community College Research Center, Teachers College, Columbia University.

In addition to plenary sessions led by national and state leaders, the college teams participated in workshop-formatted mini-sessions on the New Mathways Project, the Texas Success Initiative (TSI), or the Texas Completes initiative. The team from Temple College participated in the TSI workshops. Representing Temple College were Dr. Glenda Barron, President; Dr. Mark Smith, Vice President, Educational Services; Dr. Van Miller, Vice President, Administrative Services; Dr. Jimmy Roberts, Associate Vice President, Community Initiatives and Special Programs; and Paula Talley, Division Director, Student Success.
<table>
<thead>
<tr>
<th>Area</th>
<th>Chair</th>
<th>Committee</th>
<th>Staff Tasks</th>
<th>Progress</th>
<th>$ Earned</th>
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<td>Alumni</td>
<td>Virginia Leak</td>
<td></td>
<td>Designate Athletic Games as alumni games</td>
<td>Contacted AD for game dates</td>
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<td>Board Member</td>
<td>Thomas Baird</td>
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<td>Create a Board Orientation Program</td>
<td>Present to full board at Nov. mtg.</td>
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<td>Kenny Paysse/ Glenda Baron</td>
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<td>Distribute Knowledge Book, Build Media Partnerships</td>
<td>Complete; KXXV Partnership Established</td>
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<td>Debbie Holland</td>
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<td>Distribute Knowledge Book/Newsletter, Plan Holiday Party</td>
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<td>Organize Focus on Foundation, Build database</td>
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<td>Gary Jackson/ Jeff Fritz</td>
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<td>Tour all facilities, Barnhart Award Excitement, Departmental Programs</td>
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<td>Potential Students</td>
<td>Ginger Watkins</td>
<td>Develop Presentations at HS, Community</td>
<td>Presented to 885 students (TBI, Cameron, Taylor, Regional College Night,)</td>
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<td>Retirees</td>
<td>Anne Penney Newton</td>
<td>Luby's lunch (4th Tuesday); Contact Barbara Rubino</td>
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<td>Carol Jones</td>
<td>Design Program; Make Presentations</td>
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$10,330